



5/10/2018

Dear Valued Duke Customer,

Please be informed regarding the release of the new Customer Service Bulletin regarding the FHUAS Fry Station. Read carefully and ensure appropriate personnel within your organization are notified.

***Customer Service Bulletin # 1
Front Panel Quarterly Maintenance***

- This Customer Service Bulletin identifies the importance of cleaning the front louvered panel on the Duke Model FHUAS to allow continuous air flow to the blower motors. This is recommended at quarterly intervals to ensure optimal performance and extend the life of the components.
- Please take appropriate action as identified in Customer Service Bulletin #1.
- Failure to follow the recommended cleaning schedule could result in denial of warranty coverage (During the warranty period) if a unit is found with a clogged louvered panel during a warranty service visit/repair.

Thank you for choosing Duke to be your Solutions Partner!

Duke Manufacturing

For questions regarding this Customer Service Bulletin or general technical support, contact:

Duke Manufacturing Technical Service
Support Line: 1-800-735-3853, Option 1

